## Cleaners

What are the hazards?	Who might be harmed and how?	What are you already doing?	What further action is necessary?	Action by who ?	Act on by when?	Done
Slips, trips and falls	Staff and others risk injuries such as fractures and bruising if they lip over objects, or slip On spillages or on wet floors, and fall.	Good housekeeping at client company.    Warning cones placed in wet floor areas.    Client company instructs all staff to keep off wet floors.    Cleaners use electrical socket nearest to where they are working to reduce risk of tripping over leads.	To further reduce risk of slips, introduce two-mop system for cleaning hard floors (wet mopping followed by dry mopping).	Manager		System Introduced Instructed Began
		Alternative of the state of the	Cleaners instructed to wear sensible shoes, eg flat shoes with a good grip.	Manager		
Contact with bleach and other clearing chemicals	Staff risk getting skin problems such as dermatitis, and eye damage, from direct  Contact with bleach and other cleaning chemicals, eg solvents and detergents.  Chemical vapour may cause breathing problems.	Staff asked when they start if they suffer ill health, eg skin problems, when using cleaning chemicals.       Long-handled mops and brushes, and strong rubber gloves, are provided and staff trained in their use.       All staff trained in the risks, use and storage of cleaning chemicals.	Investigate replacing chemicals marked 'irritant¹ with milder alternatives.  Staff reminded to report any health problems they think may come from cleaning, and to check for dry, red or Itchy skin on their hands.	Manager  All staff		Staff reminded
			Staff reminded to wash gloves after use.	Manager		
Musculoskeletal disorders (MSDs) and injuries	Staff risk injuries such as back problems if they try to lift objects that are heavy and/ or awkward to carry, such as cleaning machines or full mopping buckets, or if (hey are required to often work in awkward postures.	Cleaning equipment provided for each floor • Long-handled mops, brushes and dusters are provided to reduce need to stretch and stoop. • Staff do not overfill buckets.	Provide new mopping system -long-handled wringer, To reduce force needed to squeeze mop, and a bucket or wheels to reduce lifting and carrying (see 'slips, trips and falls').	Manager		System delivered
What are the	Who might be harmed and	What are you already doing?	What further action is necessary?	Action by	Action by	Done